

PreAssessment
Clinic & Primary
Care –
Improving the
Interface

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CPOC Leads Study Day

Background

Situation - 2019/2020

Emphasis periop guidelines to include whole pathway working

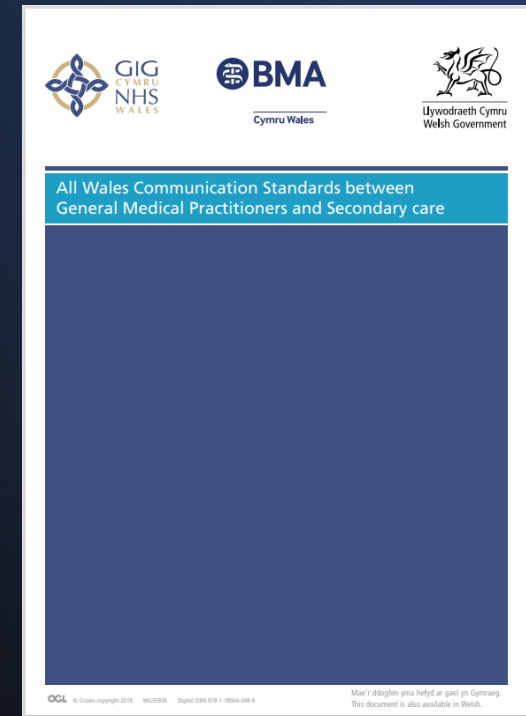
Implementation needs to involve Primary care

No agreed method of communication

No formal workstreams/groups

complaints received – unhappy GPs

comorbidity burden w' Covid increasing – delays for patients





Decision not to undertake surgery

Decision to undertake surgery

A circular icon containing a stylized hospital building with a cross on top.

Primary referrer

A circular icon containing a stethoscope.

Preoperative phase (consultation and pre-assessment)

A circular icon containing a heart with an ECG line passing through it.

Intraoperative care and surgery

A circular icon containing a person lying in a hospital bed with a monitor above them.

Early post-operative phase

A circular icon containing a stylized figure of a person walking.

Post acute care

A circular icon containing a stylized person with a stethoscope around their neck.

Primary referer/care and follow up



2020/21

PCIC CD forum=> HealthPathways work & advice on communication options

2022

GP VTS ST Trainees Education session (Diabetes, CPEX, POAC)
GP Education afternoon – (POAC and DM)
Practice Nurse Education session
Lead Practice Nurse educational session to POAC nurses

2023-24

Restart interface meetings “Cav Convention”/Clinical Work Groups
Presented to LMC – brought on board
NHS Confederation Improvement programme – project accepted

Primary
Community
Intermediate
Care (PCIC)
Clinical Working
Group

Led by them: PCIC Deputy CBD & LMC GP in the meetings

"can we just ask GPs to.....at time of referral?"

referral is for a surgical opinion, not an operation

Recognition of number of steps/tasks required

Surgical patients relatively small % of total GP workload

"this comorbidity hasn't been addressed –please can you optimise"

Helpful to have data (eg: % DM with hba1c >69) or No. POAC postponements

Agree together what resources you both have

Share your "why" (more infection, LoS 2-3 days, harm, etc) - it's transactional :)

Noone wants more delays for patients

Shared opportunity – to tackle comorbidity together

"what's the best way to communicate with you"

NHS
Confederation
Improvement
programme April
to December
2024

- **Cardiff Team:**
- PCIC GP leads
- POPS team (Lead Anaes & Geriatrician)
- Lead Anaes Diabetes
- POAC Service manager (very good at data)
- Planned Care board Senior Project manager
- Lead GP Practice Nurse
- Lead POAC nurses
- **Facilitated programme of learning**
- Define your "problem", set Aims
- Buddy up with another hospital
- Homework
- Collaborative, be kind, must find the WHY
- Independent of any local politics

Summary

- Find best routes – existing workstreams or interface programmes
- Have data not just an opinion
- Start with pathways – the rest of the themes will shake out from there
- Find your shared Why



Thank you